

Access Audit

<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Entrance
	<input checked="" type="checkbox"/>	Our main entrance doorway is level from the street/ is a very slight slope
		Our main entrance is accessed via steps
		<input type="checkbox"/> There is a handrail at the steps
		<input type="checkbox"/> We have a portable ramp
		Our main entrance is accessed via a permanent ramp
		<input type="checkbox"/> There is a handrail at the ramp
		The width of the doors is [...70..] cm/ [.....]feet [.....]inches
		The entrance doors are: side-opening / sliding / usually open / other information
		Usually open. There is a low stone threshold slab which prams and wheelchairs have had no problem with.....
	<input checked="" type="checkbox"/>	There is a bell at the door which can be heard by staff
	<input checked="" type="checkbox"/>	Visitors can be helped with the door/s on arrival
	<input checked="" type="checkbox"/>	Staff can assist customers outside who cannot access the shop
		Getting around inside
	<input checked="" type="checkbox"/>	There is/are seats for customers [write no of seats:] ...1...
		There is a hearing loop at the till point
		There is no background music in the premises
	<input checked="" type="checkbox"/>	There is level access throughout the shop
		The shop is located over ...2... floors
	<input checked="" type="checkbox"/>	Staff assist customers with goods from upper floors
	<input checked="" type="checkbox"/>	The route through the shop is 800mm wide, or more.
		The narrowest area of the shop is 700 mm to toilet.
	<input checked="" type="checkbox"/>	The flooring is hard / carpet
		The service counter has a low section
	<input checked="" type="checkbox"/>	Displays and information are visible from a seated position
	<input checked="" type="checkbox"/>	The interior is brightly lit
	<input checked="" type="checkbox"/>	There is good contrast between colour of walls and floors
		There are contrast strips on steps in areas which are not well lit

		Customer care support
		We display the sunflower symbol and our staff are aware of hidden disabilities
	✓	Customers can use our toilet – please ask
		Our toilet is an accessible toilet
	✓	We can direct customers to the nearest public toilets
		We have baby changing facilities
	✓	We can direct customers to the nearest baby facilities
	✓	We can refill customers water bottles – please ask
	✓	We welcome assistance dogs and can provide water bowls for them. Please ask staff for assistance.
		There is a bike rack outside the shop
		There are emergency evacuation procedures in place for disabled visitors.
		Business support
	✓	Accessibility information is easy to find on front page or main contents of business website
Further comments/information:		